



Studio Iddon | Terms and Conditions

1. Introduction

Welcome to Studio Iddon. These Terms and Conditions govern the provision of website design, development, and associated services provided by Studio Iddon ("we", "our", or "us"). By engaging our services, you agree to be bound by these Terms and Conditions.

2. Services Provided

Studio Iddon offers simple, flexible websites with a fast turnaround. Sites are primarily built using a third-party platform (e.g., Wix), although the platform is not directly advertised. We also offer related services, including domain management and light customisation support.

3. Client Responsibilities

- You must provide all content (text, images, logos) for the site unless otherwise agreed.
- You must ensure all materials provided do not infringe any third-party rights.
- You are responsible for reviewing and approving the work promptly to maintain agreed timelines.

4. Payment Terms

- Payment terms will be outlined in your individual project agreement or invoice.
- A 50% deposit is required for all website projects once the total price is agreed. Work will not begin until this deposit has been received.
- The remaining balance must be paid prior to the site going live or being transferred, unless otherwise agreed in writing.
- All website packages require an active Website Management subscription, governed by a separate Website Management Agreement. Clients must agree to this service and set up payment before launch.

5. Website Management Turnaround Times

- The Website Management Service includes up to 30 minutes of monthly content updates. This covers small changes to text, images, or layout — ideal for quick tweaks or seasonal updates.
 - **Standard turnaround:** Studio Iddon will complete eligible updates within **3 working days** of receiving a clear and actionable request.
 - **Urgent changes:** If an update is time-sensitive, Studio Iddon will aim to complete it within **1 working day**, subject to availability.



- **Additional updates:** If the work requested exceeds the included 30 minutes, a quote will be provided. No additional work will be carried out without prior agreement.

Requests must be submitted in writing (email is fine). Turnaround times apply from when the request is confirmed as clear and ready to proceed.

6. Ownership

- Studio Iddon retains ownership of all work until full payment has been received.
- Upon final payment, you receive full rights to the website as specified in the ownership transfer options (see below).

7. Website Ownership Transfers

Option 1: Website Only Transfer

Price: £150

Details:

- Site moved to your account
- Platform guidance
- Domain not included (*Domain can remain managed for £5/month*)

Option 2: Website + Domain Transfer

Price: £195

Details:

- Site and domain fully transferred
- DNS support
- Ends Studio Iddon responsibility

Please note: Following a full transfer, Studio Iddon is no longer responsible for hosting, platform issues, domain renewals, security, updates, or other technical maintenance unless a separate maintenance agreement is in place.

8. Ongoing Support and Maintenance

Unless otherwise agreed in writing, ongoing website support, content updates, and maintenance are not included after project completion or ownership transfer.

9. Optional Add-Ons & Pricing

Clients may request additional features beyond those included in their chosen website package. These are subject to availability and agreement at the time of project scoping. The following is a guide to commonly requested services:

- **Additional pages** – £75 per page



- **Custom forms** – From £45
(e.g. contact form £45, booking form £65, quote form £75, feedback form £60)
All forms are styled to match your site and can send submissions via email or connect to tools like Google Sheets or Mailchimp.
- **Blog setup** – £95 one-off
- **Image gallery or portfolio** – £75 one-off
- **Newsletter signup integration** – £40
- **Cookie notice and GDPR compliance setup** – £40
- **Google Analytics setup** – £40

All optional features are quoted and agreed individually prior to work commencing. Prices may vary depending on complexity and scope. otherwise agreed in writing, ongoing website support, content updates, and maintenance are not included after project completion or ownership transfer.

10. Stock Images

If stock images are required for your project, these will be sourced by Studio Iddon on your behalf. A fee of £25 per image will be added to your final invoice. This fee covers the image licence cost and the time spent sourcing, downloading, and preparing the image for use. Where an extended licence is needed (for example, for products for resale or large-scale print runs), this will be quoted separately and agreed with you in advance.

11. Liability

- We are not liable for any loss of business, loss of profit, loss of data, or any other indirect or consequential loss.
- Our total liability under any contract shall not exceed the total fees paid by you for that specific project.

12. Amendments to Terms

We reserve the right to update or amend these Terms and Conditions from time to time. The latest version will always be provided before the start of any new project or major change in services.

13. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

14. Contact Information



If you have any questions about these Terms and Conditions, please contact us at tom@studioiddon.com